

Practical Application

- **Identify at least 3 projects or issues you have worked in your organization.**
 - What is the problem statement for each? (Create one if one doesn't already exist.)
 - For each problem statement, ask yourself the six questions to test it:
 - Does it include any info not relevant to the problem?
 - Does it propose a solution?
 - Does it include or imply any assumptions?
 - Does it describe the analysis strategy?
 - Does it not fully explain the severity of the symptoms?
 - Does it presume what the root cause is?
 - If you answered “Yes” to any of the above six questions, then how would you change your problem statement?